

WORKING ON THE HOTEL CREW

1

Provide Excellent Customer Service



Provide excellent customer service: Your team will be one of the first crew teams to greet our walkers and welcome them to the Susan G. Komen 3-Day® early Friday morning. Share your smile and enthusiasm with all of our participants. You will be assisting with a variety of Opening Ceremony tasks. You might help with pin distribution, traffic, luggage storage, the Information Table, and walk-out.

2

Attend Training with Your Hotel Planning and Site Coordinator



Attend Training with the Hotel Planning and Site Coordinator: You will work most closely with the Hotel Planning and Site Coordinator as well as the Glamping Coordinator. They will train you on all hotel camp tasks and give your team direction throughout the weekend.

3

Physical Requirements



Physical requirements: You must be able to lift 10 pounds repeatedly as well as bend, squat and reach consistently.

4

Rotate and Support all Areas to the Best of Your Physical Capabilities



Rotate and Support all Hotel Camp Areas: Crew members will have the opportunity to rotate through each station based on their physical ability. Some tasks are physically strenuous. Please communicate with your captain if you do not feel comfortable performing certain responsibilities.

Assisting with the following:

- Walker Check-In
- Main Street Tents (Bank of America, 3-Day Lounge, ShopKomen)
- Hotel Transport (crew shuttles)
- Information Table
- Luggage
- Volunteer Check-in
- Walk-In/Walk-Out (scanning)

5

Sunday, Day 3 Transition



Sunday, Day 3 Transition: Once camp is all packed, you will travel to the Participant Finish Area with the rest of your team. Once you arrive, your team will help set up and staff the area until day volunteers arrive.