

# WORKING ON THE FOOD SERVICE CREW

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Provide outstanding customer service



**Provide outstanding customer service:** Your team will be one of the first crew teams to greet our walkers and welcome them to the Susan G. Komen 3-Day® early Friday morning. Share your smile and enthusiasm with all of our participants. You will be assisting with a variety of Opening Ceremony Tasks. You might help participants sign our memorial flag, provide support at our 10K breakfast or assist with the Late Check-In Help Desk.

2

Attend food service training with our event catering company



**Attend training:** When you get to camp on Friday, you will attend food service training with the event caterer. You will review food service and sanitary guidelines, portioning and food service best practices.

3

Serve breakfast & dinner at camp



**Physical requirements:** Involves standing for long periods of time. You must be able to lift 10 pounds.



**Serve breakfast and dinner at camp:** Your primary responsibility as a member of the Food Service Crew is to serve breakfast and dinner at camp. The catering company will prepare the food and your team will serve it.

**Service Shifts:**

- **Dinner** — Friday and Saturday from 4:00 to 8:00p.m.
- **Breakfast** — Saturday and Sunday from 4:00 a.m. until camp closes for the morning.
- Serve in both the food lines (serving breakfast and dinner) and the beverage station (making sure beverages and supplies are stocked).

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Adhere to food service guidelines



## Food Service Guidelines

- **Uniform:** When working in the food lines, you must wear the apron, hair net and gloves that are provided. If you would rather wear a hat than a hair net, please bring one with you. Be prepared for standing for long periods of time.
- **Portion Size:** When working in the food lines, it is important to serve food in accordance to the caterer's predetermined proper portion size. However, if someone asks for more food, give it to them. Any participant requesting extra condiments or side dishes may receive them (regardless of their meal choice).
- **Regular & Vegetarian meals:** All credentialed participants have the choice of selecting a vegetarian or non-vegetarian meal, regardless of whether they requested vegetarian meals when they registered or not.

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Help set up & staff the Victory T-shirt distribution area on Sunday



**Sunday T-Shirt Distribution:** After breakfast service has ended and camp is all packed up, you will travel to the Finish Line Festival with the rest of your team on an event shuttle. Once you arrive there, your team will help set up and staff the Victory T-Shirt distribution area until volunteers arrive to take over.