

WORKING ON THE CAMP SERVICES CREW

1

Provide outstanding
customer service



Provide excellent customer service: Your team will be one of the first crew teams to greet our walkers and welcome them to the Susan G. Komen 3-Day® early Friday morning. Share your smile and enthusiasm with all of our participants. You will be assisting with a variety of Opening Ceremony Tasks. You might help with Opening traffic, greeting walkers at shuttle drop off zones or handing out route cards.

2

Attend camp services
area training



Attend training: When you get to camp on Friday, you will attend camp services area training with the Participant Experience Director.

3

Rotate & support
all areas of camp



Physical requirements: You must be able to lift 10-40 pounds repeatedly, bend, squat and reach consistently, and be able to stand for long periods of time.



Camp Services Rotations: Crew members will have station specialties, however, camp services crew members will have the opportunity to rotate through every station at least once during the weekend, and may be asked to assist in tasks outside of your main responsibilities. Responsibilities include:

• **3-Day Lounge:**

- Distribute legacy pins.
- Distribute sweet dreams treats.
- Manage non-valuable lost and found.
- Manage camp mail.
- Re-stock beverages and snacks.



• **Shower Area:**

- Hand out towels.
- Keep the area tidy and well-supplied.

4

Help set up and staff
the Participant Finish
Area on Sunday
morning & afternoon



• **Pink Information Tent:**

- Answer questions from walkers, crew members and family members.
- Help check-in and train volunteers as they arrive for their volunteer shifts in camp.
- Manage non-valuable lost and found.
- Sign walkers out who need to leave camp.

• **Check-In:**

- Use event scanners to scan each walker's credential as he or she exits the Opening Ceremony and enters and/or exits camp.
- Hand out route cards each morning as walkers leave camp.



Day 3: Sunday Transition: Once camp is all packed, you will travel to the Finish Line Festival with the rest of your team. Once you arrive, your team will help set up and staff the area until day volunteers arrive.