WORKING ON THE CAMP SERVICES CREW

1. Provide outstanding customer service
   - Provide outstanding customer service: Your team will be one of the first crew teams to greet our walkers and welcome them to the Susan G. Komen 3-Day® early Friday morning. Share your smile and enthusiasm with all of our participants. You will be assisting with a variety of Opening Ceremony duties. You might help out in the walker Late Check-in Tent or help with parking. You might help direct walkers from gear drop off to the Opening Ceremony site, hand out lanyards, and secure barricades at the Opening Ceremony.

2. Attend camp services area training
   - Attend Training: When you get to camp on Friday, you will attend Camp Services area training with the Participant Experience Manager.

3. Rotate and support all areas of camp services
   - Camp Services Rotations: Crew members will have station specialties, however, camp services crew members will have the opportunity to rotate through every station at least once during the weekend. Responsibilities include:
     - 3-Day Lounge:
       - Distribute legacy pins.
       - Distribute sweet dreams treats.
       - Manage non-valuable lost and found.
       - Manage camp mail.
       - Sign walkers out who need to leave camp.
       - Re-stock beverages and snacks.
     - Pink Information Tent
       - Answer questions from walkers, crew members and family.
       - Help check-in and train volunteers as they arrive for their volunteer shifts in camp.
       - Saturday: Check-in guests for Friends and Family Night.
     - Shower Area
       - Hand out towels.
       - Keep the area tidy and well-supplied.
     - Check-in
       - Use event scanners to scan each walker’s credential as he or she exits the Opening Ceremony and enters and/or exits camp.
       - Hand out route cards each morning as walkers leave camp.

4. Help set up and staff the Participant Finish Area on Sunday morning and afternoon
   - Day 3: Sunday Transition: When camp is all packed on Sunday morning, you will travel to the Participant Finish Area with the rest of your team. Once there, your team will help set up and staff the area where we will celebrate the walkers as they complete their journey.